Post-Training Survey Resources

There are a variety of resources to tap into in designing a post-training survey. Following are some useful tools that can get you started in creating and using a survey to improve your training program.

Post-Training Surveys

<u>Training Evaluation Toolkit</u> is an on-line toolkit created by Leslie Allan of Business Performance Pty that provides advice in applying the measuring stick to training and to analyze and report on results (2008).

<u>Health Information Resources</u> (formerly National Library for Health) provides an on-line toolkit that summarizes the many tools and resources on evaluation that can be adapted to evaluate your training program or course.

<u>SurveyTracker Survey Software</u> can be used to create and print a survey that can be distributed before, during, or after training sessions.

<u>Post Training Survey</u> is a simple, easy-to-use survey tool to help evaluate outcomes and impact of the training course.

<u>Project Access</u> has a post-training survey on the use of technology and assistive technology.

<u>Post-Training Surveys</u> is a useful article by Eric Graig providing guidance on useful questions to ask to evaluate your training program.

A <u>Post-Training Survey</u> is sample on-line survey that uses a <u>likert scale</u> and was created by the CCITL project.

<u>Sample Surveys and Reports</u> is a web based service for conducting online surveys supported by QuestionPro. It offers free post-training surveys that help you determine the effectiveness of training.

Employee Satisfaction Surveys

<u>Healthcare Employee Satisfaction Surveys Aid Retention</u> are being used by premier healthcare organizations to attract and retain top talent employees. Current research highlights the mounting expense and challenges healthcare organizations encounter due to high turnover and subsequent performance gaps.

Utilizing a healthcare employee satisfaction survey is a cost-effective and invaluable tool in improving staff retention.

Report on Nurses Job Satisfaction (2008) is a research study that investigated the relationship of nurses' job satisfaction to organizational commitment, perceived organizational support, transactional leadership, transformational leadership, and level of education. Whereas previous research had explored these constructs separately, this study investigated two distinct paths to job satisfaction, organizational commitment, and perceived organizational support.

DuPont Sustainable Solutions released Disruptive Behavior: Too Great A Cost, which is a program that defines disruptive behavior among healthcare workers and provides examples and differentiating subtle forms from obvious manifestations. It points out the impact of disruptive behavior on employee health, morale, performance, turnover, organization's reputation, communication, teamwork and patient safety.

Sparks, K., Faragher, B., & Cooper, C. L. (2001). Well-being and occupational health in the 21st century workplace. *Journal of Occupational and Organizational Psychology, 74,* 489-509.

Maslach, C., & Leiter, M. P. (1997). *The truth about burnout.* San Francisco: Jossey-Bass.